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7 Listen again and complete the conversation.

Engineer 1: Hey, Grace. What are you 1 _____ ?

Engineer 2: I'm still developing the home banking application.

Engineer 1: Wait, didn't you 2 _____ already?

Engineer 2: Well, sort of. I finished a version for 3 _____ .

Engineer 1: So what are you doing now?

Engineer 2: Next, I'm going to create an application for 4 _____ .

Engineer 1: Oh, that's a good idea. 5 _____ carry tablets nowadays.

Engineer 2: Right. That's why 6 _____ needs to work well with a touch screen.

7 Listen again and complete the conversation.

Engineer: Well, Mr. Clay. I 1 _____ from your company's system.

Manager: Oh, thank you! Our systems contain a lot of 2 _____ .

Engineer: Yes, I can see that. If you don't update your 3 _____ , you could really be in trouble.

Manager: Really? You think this will 4 _____ ?

Engineer: Whoever wanted your information is likely to 5 _____ .

Manager: I guess we'd 6 _____ the company's antivirus software, then.

7 Listen again and complete the conversation.

Representative: Thanks for calling Worldwide Comp Supply. How 1 _____ you?

Customer: Hi, I'm calling about order number 25841. Some of the order 2 _____ .

Representative: 3 _____ to hear that. What's the problem?

Customer: I ordered thirty-six 4 _____ . Thirty were regular, and six were wireless.

Representative: I see that on your order confirmation. 5 _____ were in the shipment?

Customer: Well, I received all thirty-six mice. But 6 _____ are wireless.